

# EMVO SYSTEM UPDATES

## EU HUB & OBP Portal

### OBP Portal

- ✓ 24h verification email validity
- ✓ Expanded MAH fields
- ✓ Improved Agreement workflow
- ✓ Enhanced SPOC management
- ✓ Copy of Proof downloads

### EU HUB 1.18

- ✓ Certificate renewals
- ✓ Code optimization
- ✓ Technical updates
- ✓ Configurable settings
- ✓ Improved report validation

### HELPDESK SYSTEM UPDATE . Greater ticket transparency .

Structures request handling . Improved routing speed . Enhanced monitoring

## HIGHLIGHTS

### EMA i-SPOC Reminder

Keep i-SPOC details accurate to ensure timely communication and support patient safety.



„We secure patient safety“

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