



**LETTER OF ANNOUNCEMENT**  
**Resolved: EMVO Helpdesk disruptions**

7<sup>th</sup> November 2024

Further to the [Letter of Announcement](#) sent yesterday, we are pleased to inform you that **the issue affecting our ticketing system has now been fully resolved.**

Our team is back to normal operations, and we are responding to all outstanding requests as quickly as possible.

Thank you for your patience and understanding during this time.

Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

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