



**LETTER OF ANNOUNCEMENT
EMVO Helpdesk disruptions**

6th November 2024

We are currently experiencing some issues with the EMVO ticketing system, which may cause delays in our responses to your requests.

Our team is working diligently to resolve this matter as quickly as possible, while closely monitoring urgent inquiries.

In the meantime, **if you need immediate assistance**, please use the **chat bot on [our website](#)** (located in the bottom-right corner) or reach us directly by phone at **+32 (0)2 657 00 08**.

We appreciate your patience and understanding and will inform you as soon as the issue is resolved.

Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

European Medicines Verification Organisation

www.emvo-medicines.eu

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