



LETTER OF ANNOUNCEMENT
Missing “distributed” callbacks when uploading PPD

14th July 2023

Following the deployment of **Release 1.13 in PRD** announced in this [Letter of Announcement](#), an issue has been identified.

During **Product Pack Data (PPD)** upload, the OBP might receive the "Valid" callback but not the "Distributed" callback.

As a temporary solution, EMVO suggests **resubmitting the PPD** to ensure the successful upload and distribution of data within the EU Hub.

In the meantime, the team is working actively in fixing the issue. We apologize for any inconvenience this may cause.

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