

**LETTER OF ANNOUNCEMENT**  
**Availability of EMVO Support during upcoming bank holidays**

24<sup>th</sup> April 2023

We would like to inform you that during the upcoming bank holidays, EMVO's office will be closed on the following dates:

- Monday, 1 May 2023;
- Thursday, 18 May 2023;
- Friday, 19 May 2023;
- Monday, 29 May 2023.

Additionally, due to numerous external meetings please expect limited availability of the Helpdesk on:

- Tuesday, 16 May 2023;
- Wednesday, 17 May 2023.

**In case of emergencies or other urgent escalations**, please contact the following member of our Support Team:

- Lorenzo Mari at +32 472 03 25 48

Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

Self-Service Portal: <https://help.emvo-medicines.eu/en>

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)



[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

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