



LETTER OF ANNOUNCEMENT
Static IP addresses for the EU Hub

28th March 2023

EMVO would like to advise you to whitelist the following IP addresses per Environment listed in the table below in your network (and internal firewall) settings. The benefit of this new system improvement to the EU Hub is that **Outbound IP addresses (Hub to OBP) for the different environments (ITE, IQE and PRD) will become static**, meaning they will never change.

We strongly recommend that you update your whitelist and firewall settings as soon as possible. You must not remove the current IP addresses for the moment shared with you in July 2020 in [this Letter of Announcement](#).

IP Addresses in the ITE Environment	IP Addresses in the IQE Environment	IP Addresses in the PRD Environment
51.136.75.137	51.136.78.97	20.50.15.235
52.174.198.3	52.166.255.34	52.166.195.52
20.76.167.20	20.103.91.185	20.238.145.91
20.4.175.47	20.31.12.189	20.23.182.216
		20.54.41.237
		13.79.237.120
		20.223.36.101
		51.104.167.67

Please be aware that Inbound traffic is received by the EU Hub and provides access to the Product, Support and Reporting Services. The URLs for these services are also static and will not change in future releases.

If you are having difficulties updating the IP addresses per Environment, **please inform your technical team** as soon as possible.

Should you have any questions, please do not hesitate to contact our Helpdesk.

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EMVO Team

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