



**LETTER OF ANNOUNCEMENT**  
**Microsoft performance issue detected**

25<sup>th</sup> January 2023

EMVO was informed that Microsoft is experiencing general connectivity issues, which could potentially impact all Microsoft services. Microsoft is actively investigating the problem and will share updates soon.

In the meantime, EMVO is closely monitoring the performance of the EU Hub, which currently remains stable. We will continue to keep you updated and provide further information in due time.

Should you have any urgent questions or concerns, we invite you to contact us via the chatbot available on EMVO's [website](#).

In case of any other questions or requests, please do not hesitate to contact our helpdesk:

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

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