



**LETTER OF ANNOUNCEMENT**  
**Temporary limited availability of EMVO by phone**

9<sup>th</sup> November 2022

We would like to inform you that due to some technical issues with our network provider, the EMVO Helpdesk is not reachable by phone.

**We kindly ask you to send us your inquiries by email at [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu) or through the EMVO [Self Service Portal chat](#).**

We will provide you with more information once our helpdesk phone line is restored. We sincerely apologise for any inconvenience this issue may have caused.

In case of emergencies please reach out to:

- Alexandra Chansay for EMVO office: +32 479 66 40 36
- Karol Wosinski for Helpdesk: +32 478 15 20 96

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

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