



**LETTER OF ANNOUNCEMENT**  
**Temporary limited capacity of EMVO's helpdesk**

20<sup>th</sup> September 2022

EMVO would like to inform you that due to numerous external meetings taking place this week, the EMVO Helpdesk will be running under limited capacity on the following days:

- **Wednesday 21<sup>st</sup>, Thursday 22<sup>nd</sup> and Friday 23<sup>rd</sup> September 2022**

We suggest consulting our **EMVO Self-Service Portal available on our website [here](#)**, which contains the most frequently asked questions on a diverse set of topics, before sending a request through the helpdesk. Please refer to [this Letter of Announcement](#) to get more information on how to best use the Self-Service Portal.

In case of emergencies or other urgent escalations, please contact the following member of our Support Team:

- Lorenzo Mari at +32 472 03 25 48

In case of any questions, please do not hesitate to contact our helpdesk:

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

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