

LETTER OF ANNOUNCEMENT
Update: Renewal of EU Hub Public Certificates & alert endpoints

15th June 2022

As communicated in the [Letter of Announcement](#) shared on 26th April, the public certificates used by the EU Hub to send alerts will be updated on June 27th. To achieve this, we will deploy EU Hub Maintenance Release 1.11.02 to Production.

The EU HUB and the SolidSoft National Systems will remain accessible throughout the deployment.

The **Arvato Systems** require a six (6) hour **downtime** window **starting at 22:30 CEST on 27th June and ending at approximately 04:00 CEST on 28th June.**

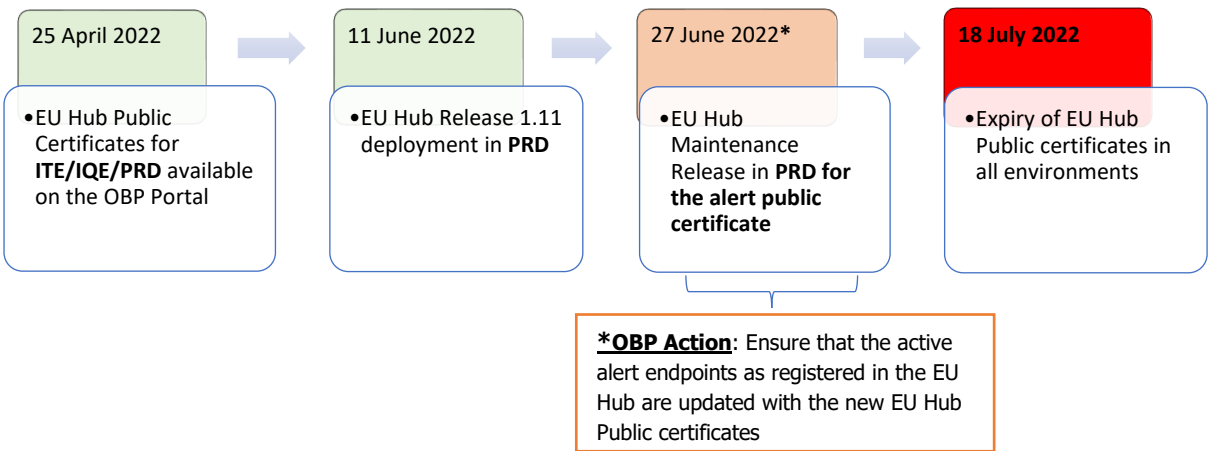
The following markets will therefore be off-line during this timeframe:

Austria	Belgium	Estonia
Finland	France	Germany
Hungary	Latvia	Luxembourg
Netherlands	Norway	Poland
Portugal	Romania	Slovakia
Spain	Northern Ireland	-

EMVO will update you as soon as the EU Hub Maintenance Release 1.11.02 has been successfully deployed.

EMVO recently held four (4) separate Q&A sessions targeted at your technical team and/or connection provider. Please refer to the Q&A document *Version 4* [here](#) (also on EMVO's website under the Knowledge Database) which summarises the most frequently asked questions during the sessions, as well as the meeting recordings.

The timeline for PRD Environment remains as follows:





Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

European Medicines Verification Organisation

www.emvo-medicines.eu

helpdesk@emvo-medicines.eu

EMVO © 2022. All rights reserved.

EMVO_LoA_0237