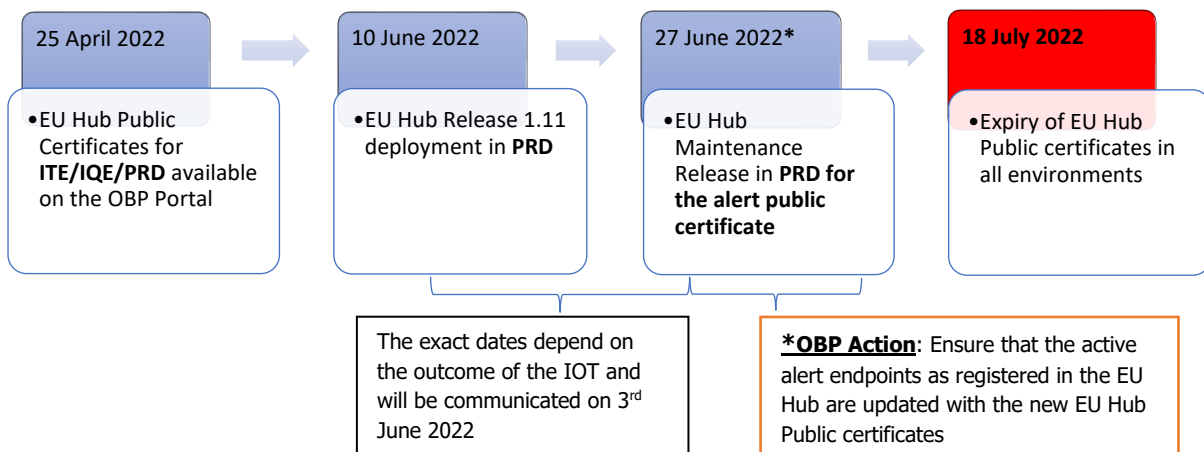| **LETTER OF ANNOUNCEMENT** |
| **Renewal of EU Hub Public Certificates & alert endpoints** |

26th April 2022

The below information is important for your technical team and/or connection provider. Please forward this message to them. **If you are using EMVO Gateway as a connection provider, no actions are needed.**

The EU Hub Public certificates and endpoints require an update. Please refer to the below diagram for all the needed information which will allow the technical teams and connection providers to plan ahead.

25 April 2022
- EU Hub Public Certificates for **ITE/IQE/PRD** available on the OBP Portal

10 June 2022
- EU Hub Release 1.11 deployment in **PRD**

27 June 2022*
- EU Hub Maintenance Release in **PRD for the alert public certificate**

18 July 2022
- Expiry of EU Hub Public certificates in all environments

The exact dates depend on the outcome of the IOT and will be communicated on 3rd June 2022

***OBP Action**: Ensure that the active alert endpoints as registered in the EU Hub are updated with the new EU Hub Public certificates

On 18th July, the existing public certificate will expire and the connections using it will cease. We cannot extend this date.

When the alert public certificate is updated (27th June 2022 for PRD), OBP systems will need to update the public certificate (to the new one) with immediate effect. We are extending the time duration of alert buffer within the EU Hub from 24 hours to 72 hours to assist with this process. We cannot however guarantee that alert messages sent to your system will be retried when they fail to be correctly decrypted as this depends on the implementation accuracy of the consuming system. Any alert messages that are not correctly decrypted and are not subsequently retried will be available from the AMS and can be requested from EMVO.

The maintenance updates will commence at 20:00 CEST on the noted dates when alert rates are expected to be at their lowest and should take approximately three (3) hours to complete. The required technical steps connected with the EU Hub public certification update are outlined in the presentation material that will be used in the sessions noted below.

emvo • European Medicines Verification Organisation

Rue du Commerce 123, 3rd floor, box 2 • B-1000 Brussels • +32 (0) 2 657 51 71 • www.emvo-medicines.eu • VAT BE0638 801 022
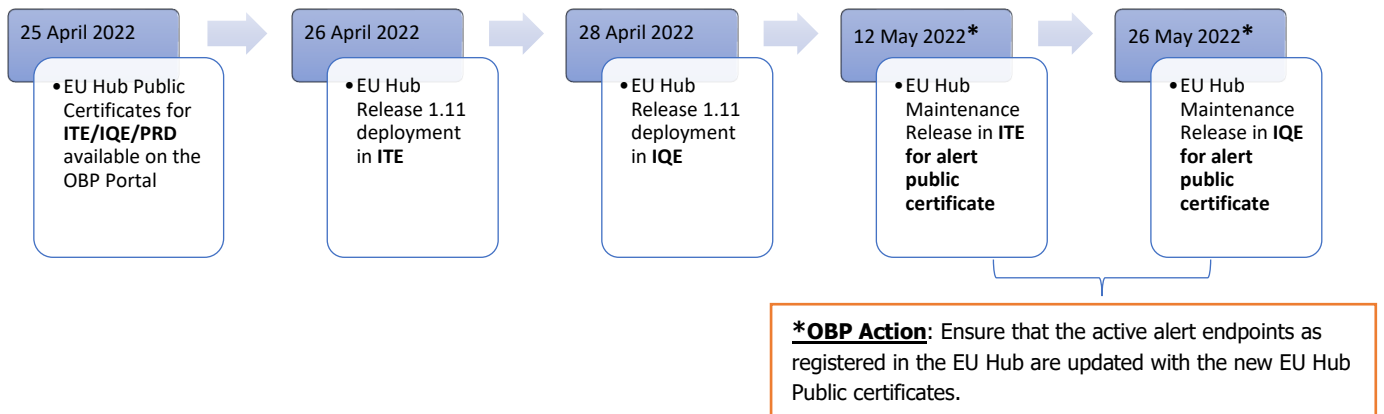
EMVO organised four (4) separate Q&A sessions to provide further guidance. Note that the attendance per session is limited to 250 participants. The sessions will be recorded and made available following each meeting.

Your technical team and/or connection provider can register for a session of choice by clicking on the link below. Due to the limited capacity, we kindly ask you to register for only one session.

- Register for the session on Wednesday April 27th from 15:00 to 16:00 CEST
- Register for the session on Wednesday May 4th from 15:00 to 16:00 CEST
- Register for the session on Wednesday May 11th from 15:00 to 16:00 CEST
- Register for the session on Wednesday May 18th from 15:00 to 16:00 CEST

The timeline for ITE & IQE Environments is as follows:

25 April 2022
- EU Hub Public Certificates for **ITE/IQE/PRD** available on the OBP Portal

26 April 2022
- EU Hub Release 1.11 deployment in **ITE**

28 April 2022
- EU Hub Release 1.11 deployment in **IQE**

12 May 2022*
- EU Hub Maintenance Release in **ITE for alert public certificate**

26 May 2022*
- EU Hub Maintenance Release in **IQE for alert public certificate**

*OBP Action: Ensure that the active alert endpoints as registered in the EU Hub are updated with the new EU Hub Public certificates.

Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: helpdesk@emvo-medicines.eu

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