



**LETTER OF ANNOUNCEMENT**  
**Incident on Alert Messages for OBPs - Resolved**

14<sup>th</sup> December 2021

Please note that the EU Hub is **no longer** experiencing issues with the content of Alert Messages sent to OBPs, as previously communicated in the [Letter of Announcement](#) of 10<sup>th</sup> December.

The issue was **successfully resolved today, 14<sup>th</sup> December, at 01:00 CET**, and the EU Hub is now supplying the Source information as provided by the National Systems.

Should you have any questions, please do not hesitate to contact our Helpdesk.

Tel. Helpdesk: **+32 (0)2 657 00 08**

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

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