



LETTER OF ANNOUNCEMENT
Incident on Alert Messages for OBPs

10th December 2021

Please note that the EU Hub is currently experiencing issues with the content of Alert Messages sent to OBPs. These Alert Messages do not have the "Source"-parameter populated.

Normally, Alert messages should always have the "Source"-parameter populated with the ISO code of the National System which triggered the alert or with "HUB" in case the alert was triggered by the EU-Hub.

The impact of this issue differs, depending on the OBP's system implementation. Alerts may be rejected by the OBP system and thus not visible. For EMVO Gateway users, the alerts remain visible.

EMVO is currently fixing the issue and will continue to keep you updated.

Should you have any questions, please do not hesitate to contact our Helpdesk.

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EMVO Team

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