



LETTER OF ANNOUNCEMENT
Alert processing management: A2 & A52 alerts triggered by the EU Hub with EU Hub
Release 1.10

2nd August 2021

As part of the EU Hub Release 1.10 which will be deployed in IQE and PRD by the end of the year, a fix will be implemented to ensure that for OBP initiated transactions, alerts are triggered where applicable.

The only possible alerts that the EU Hub can trigger are "A2 Batch Not Found" and "A52 Expiry Date Mismatch". Please note that due to the nature of the exception, these transactions never reach any National System, and as the serial numbers are only kept in the National Systems, it is not possible to perform any authenticity check on the affected serial numbers.

For this reason, EMVO highlights that OBPs should adapt their alert management processes to foresee these "special cases" of A2 and A52 alerts by including a serial number check in your repository when one of these alerts is received.

The alerts here-above mentioned will be identifiable by the "EU" prefix in the Alert ID.

In case of uncertainties, please do not hesitate to contact our helpdesk:

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