



LETTER OF ANNOUNCEMENT
Delayed alerts propagation

25th January 2021

Over the last few months, certain alerts in the EU Hub encountered an issue during the initial processing stage, resulting in some alerts being propagated to OBPs with a considerable delay.

After increasing the processing power, many old alerts have been propagated to OBPs during the past week. A fix was applied over the weekend (23rd – 24th January) to ensure the timely propagation of alerts created after 1st January 2021.

The system is now being closely monitored, and we will keep you up to date on any further developments.

In the event of any questions or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: **+32 (0)2 657 00 08**

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EMVO Team

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