



LETTER OF ANNOUNCEMENT
EU Hub inaccessible due to issues with the EU Hub endpoints addresses

1st January 2021

Dear All,

We are experiencing issues with the EU Hub at a DNS entry and domain registrar level.

Appropriate escalations are ongoing with our supplier and their domain registrar's technical team will soon intervene to resolve the issue.

At the moment, all EU Hub services are up and running but not accessible using a hostname.

We are doing everything within our power to return the EU Hub to its regular status as well as communicate any estimates to resolution time as soon as possible.

We will update you of any further developments.

In the event of any questions or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +32 (0)2 657 00 08

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

European Medicines Verification Organisation

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