



**LETTER OF ANNOUNCEMENT**  
**Alert Messages: “manualentryflag” True/False**

21<sup>st</sup> November 2019

Dear all,

In an alert message, the category “manualentryflag” will read as either TRUE or FALSE.

In end users’ systems with correct configuration the following applies:

- When the value is TRUE, the information was manually entered by the end user;
- When the value is FALSE, the information was entered via a bar code reader (scanner).

However, it has been noted that a number of end user systems are misconfigured and are not correctly announcing that the data has been entered manually. In the event that a manual entry causes an alert to be raised, this misconfiguration adds a burden to the investigation process.

Therefore, OBPs should not, for the time being, rely on the information presented in the “manualentryflag” field when undertaking investigation processes.

Should you have further questions, please do not hesitate to contact our Helpdesk.

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**EMVO Team**

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