



**LETTER OF ANNOUNCEMENT  
EMVO Helpdesk and OBP Support**

26<sup>th</sup> November 2019

Dear all,

As part of EMVO's efforts to continuously enhance and improve our service delivery, we are enhancing our support capabilities and strengthening the EMVO Helpdesk.

Our support team will be fully brought in-house by the end of the year and will be working hand-in-hand with our Operations department to ensure a full transfer of knowledge between departments.

In this context, please be informed that as **from 2<sup>nd</sup> January 2020**, the new contact number for our Helpdesk will be activated: +32 2 657 00 08.

Until this time, please continue to use +372 611 90 44.

Please note that our Helpdesk email address will remain:

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

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