

LETTER OF ANNOUNCEMENT
Verifications of a pack not in hand

13th September 2019

Dear all,

In the [Letter of Announcement](#) from 5th September, EMVO states that OBPs should not perform regular verifications of a pack when it is not in hand.

EMVO is aware that some OBPs investigate alerts by verifying a Unique Identifier (UI) to better understand the root cause of an alert. The action of performing individual pack verification for alert investigation purposes is considered as an acceptable divergence from the general statement regarding the pack being 'at hand'.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

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EMVO Team

European Medicines Verification Organisation

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