



**LETTER OF ANNOUNCEMENT**  
**EU Hub Release 1.4.08**

26<sup>th</sup> July 2019

Dear all,

We would like to inform you that Release 1.4.08 of the EU Hub was successfully deployed to the Production environment at around 18:00 (CET) yesterday, Thursday 25<sup>th</sup> July.

This release is the permanent fix to a Known Issue, which was causing some OBPs to receive O1 errors. This Known Issue was in the retry service, with a memory leak resulting in residual memory being built up, which needed cleansing. Further to the successful deployment of Release 1.4.08, OBPs should no longer receive O1 errors specifically related to this issue.

As no downtime of the EU Hub was required for this Release, EMVO did not communicate this change in advance. However, we are pleased to announce that the fix is now in place.

For further information please see the [original EVI entry](#), published in June.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

EMVO\_LoA\_0082