



**LETTER OF ANNOUNCEMENT**  
**Alert Propagation**

17<sup>th</sup> July 2019

Dear all,

EMVO is contacting you to announce that EMVO plans to propagate all alerts received from the National Systems to OBPs.

Currently the EU Hub is not propagating all Level 5 alerts to OBPs which it is receiving from the National Systems. In a forthcoming fix, 3 additional alerts will be propagated to OBPs:

- #A7 Pack already in the requested state
- #A24 Status change could not be performed
- #A68 Batch ID mismatch

Please let us assure you that we are fully aware of the need for OBPs to be informed about these alerts in order to be able to take appropriate action. EMVO will further communicate on timelines and will inform you once this change has been made.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

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