Scope of Reference: All EVI subscribers

Dear all,

The intention of this communication is to provide clear guidance on subscribing to notifications for national systems from the European Medicines Verification System Information (EVI) tool on the EMVO website.

The EVI provides information on Known Issues and Downtimes of the systems of the EMVS. EMVO takes responsibility for adding entries related to the EU Hub, OBP Portal, and EMVO Gateway, with the NMVOs taking responsibility for the entries added to the EVI for their national systems.

Subscribing or re-subscribing to notifications for national systems

If you are not receiving EVI notifications and have previously subscribed to the system, it is possible to edit your subscription or re-subscribe. If you want to edit your subscription, please follow the link contained at the end of a previous EVI notification. Furthermore, if you would like to re-subscribe to receive notifications from national systems, please visit the EVI homepage to re-register through the ‘Subscribe’ function.

If you would like to receive notifications from all national systems in the EMVS, the subscription page should look like this once completed:
We will also remain responsive to the needs of the users of the EVI and, as such, in the event of any further comments, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

European Medicines Verification Organisation

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