

LETTER OF ANNOUNCEMENT EU Hub Release 1.7.01 – complete

18th April 2020

Dear all,

Since 18th April 6pm CET the EU Hub is fully operational. OBPs are now able to upload data as normal.

Due to a major incident during maintenance work, which led to a partial outage of the EU Hub (see <u>EVI</u> <u>entry</u>), the EU Hub needed to be fully redeployed. In order to avoid any further planned and unplanned maintenance downtime, the decision was taken to deploy Release 1.7.01 in the Production Environment (PRD).

We apologise for the inconvenience caused. A full analysis of the root cause and further actions will follow in the coming days.

In the event of any questions or uncertainty, please do not hesitate to contact our Helpdesk:

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E-Mail: <u>helpdesk@emvo-medicines.eu</u>

EMVO Team

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