



**LETTER OF ANNOUNCEMENT**  
**Integrated Quality Environment (IQE) down**

Wednesday, the 19<sup>th</sup> of September 2018

Dear On-boarding Partner,

EMVO would like to inform you that the Integrated Quality Environment (IQE) of the EU Hub is not available at the moment. Therefore, you will not be able to upload data or perform any test in the IQE.

Only IQE is affected, other environments (ITE, PRD) are operating normally.

EMVO is investigating the issue with the highest priority. Once the issue is fixed, we will inform all OBPs immediately.

We apologize for the inconvenience that this may cause.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

[helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)