

LETTER OF ANNOUNCEMENT
New release of the EMVO Gateway

Tuesday, the 18th of September 2018

Dear On-boarding Partner,

EMVO is glad to announce that a new Release of the EMVO Gateway was successfully deployed yesterday. Exceptionally, we are informing you about the update with a slight time delay and not, as foreseen for future releases, in advance.

Please find below a list of new functionalities brought by this update:

- Product Master Data and Pack Disclosure Report - both reports are now available for Manufacturers and Parallel Distributors.
- Batch Recall and Batch Update functionality - OBPs are now able to update and recall their Batch data.
- Correlation IDs of transactions are displayed – this functionality will allow EMVO to track the path of OBP's transactions when sending data to the EU Hub and therefore in case of an issue, it will help the EMVO team to speed up the issue investigation.
- Organisation Session Token – if an Organisation Session Token fails to update for any particular reason, the administrator will be notified by an e-mail and this update can be done via the EMVO Gateway. Please be aware that in case the EU Hub is offline for maintenance, OBPs should disregard the message. As soon as the EU Hub comes back online the session token will automatically be refreshed.

In accordance with the last announcement related to the security increase of the EMVO Gateway, we remind you that only the Master account (the one initially created and sent to the SPOC) is able to create and edit administrators. For other daily operations e.g. upload, decommissioning and reporting, you are requested to create a new user account or administrator account and assign the required roles to these new account(s). As soon as an account is created and the credentials are sent to the user, the SPOC has 24 hours to setup his/her password.

Last but not least we would like to inform you that a new release of the EMVO Gateway is planned to support the Product Withdrawal functionality and Retrospective Upload of Product Master Data.

As regards to the EMVO Gateway access procedure, the SPOC is requested to send an e-mail to the EMVO Helpdesk helpdesk@emvo-medicines.eu with following information:

- Company name
- CP Number - the number appearing on the OBP's account and in the Participation Agreement



- SPOC's First Name and Last Name
- SPOC's E-mail address
- Environment (IQE/PRD)

The Credentials and URL to the EMVO Gateway portal will be sent to the SPOC through the following email: noreply@meliorsolutions.com (please be aware that it might appear in your Junk folder). Finally, the SPOC receives an information pack to complete the EMVO Gateway connection.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team

European Medicines Verification Organisation

www.emvo-medicines.eu

helpdesk@emvo-medicines.eu