



EUROPEAN ALERT MANAGEMENT SYSTEM Q&A

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AMS HUB AND AMS PORTAL FUNCTIONALITIES

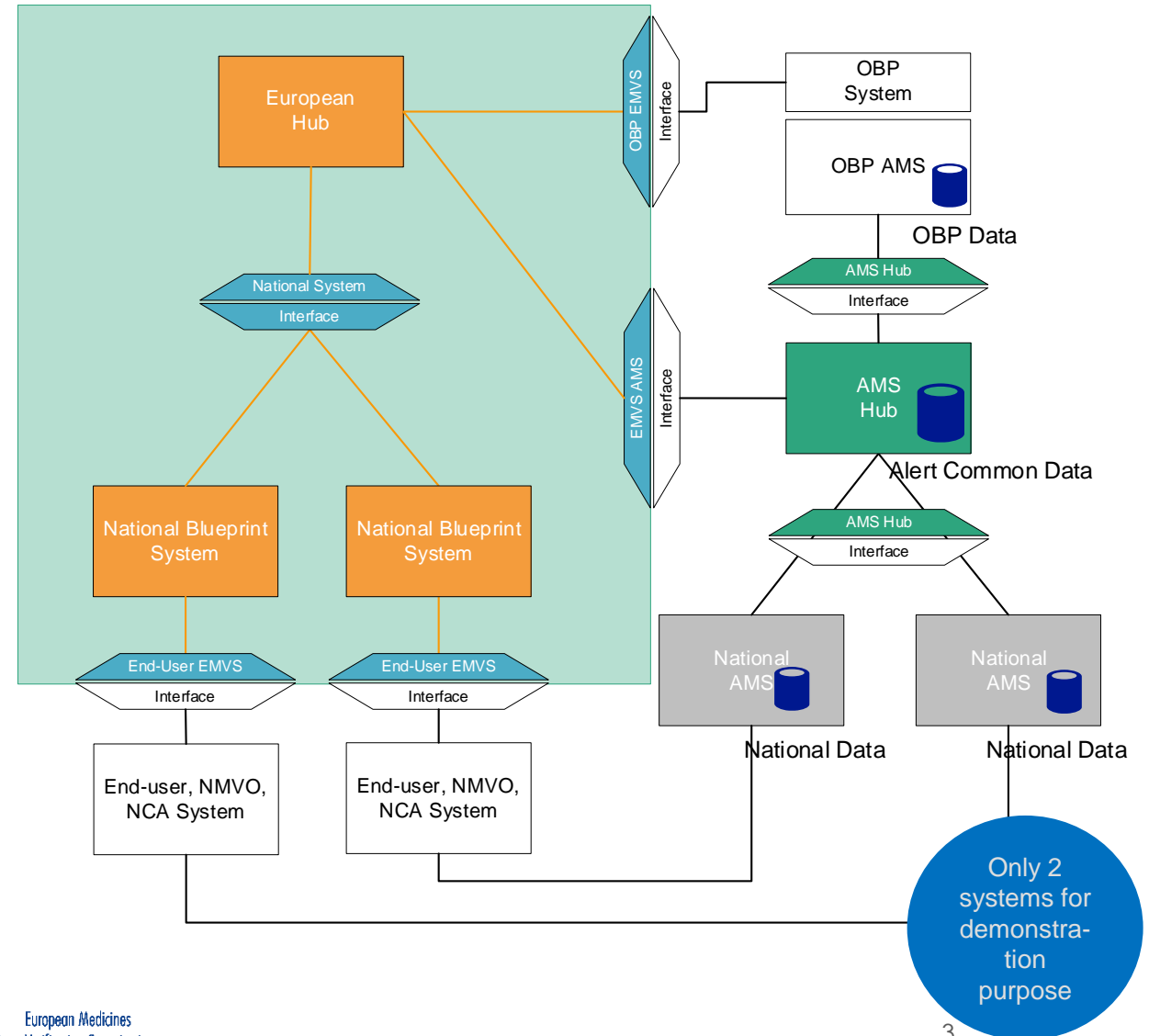
- View alerts and alert history
- Modify the overall status
- Send messages and files on the alert
- Modify investigation status (actor specific)
- Export alerts
- Import status changes
- Modify alerts in bulk
- Create users (AMS Portal only)
- Group alerts by tags (AMS Portal only)
- Assign alerts to teams based on markets (AMS Portal only)

EMVS & AMS LANDSCAPE

AMS Hub manages the workflow associated with the different alerts discussions across the various national systems and OBPs connected to it.

National AMS the National AMSs are tasked to connect the different national users to the AMS Hub and support the alert investigation.

OBP AMS platform that OBPs use to interact with the AMS Hub.

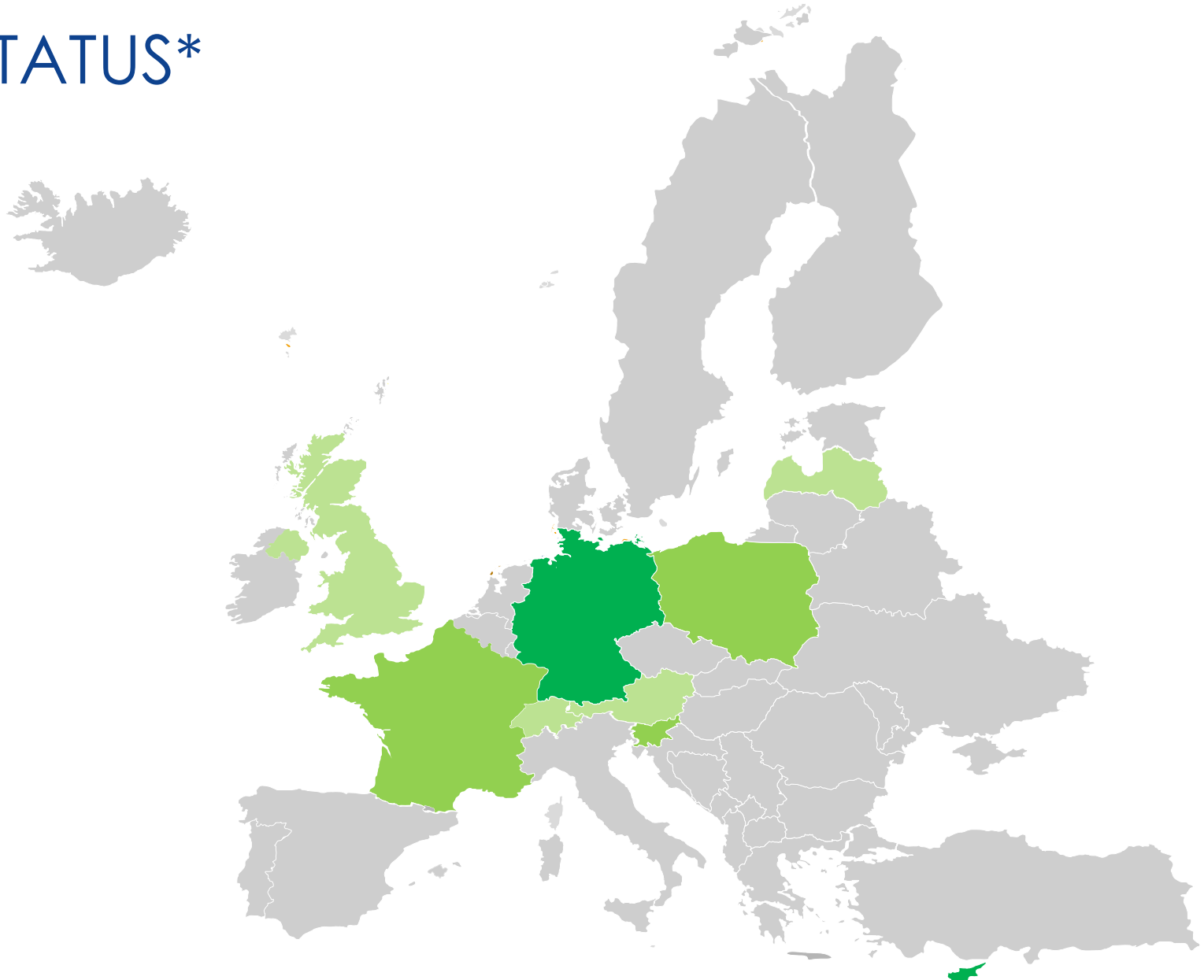


BENEFITS FOR THE EAMS COMMUNITY

- One platform (EAMS – composed of the AMS Hub and the different NAMSSs) with access for relevant stakeholders on a GAMP 5 validated system (AMS Hub).
- Harmonised and standardised alert handling process and communication for OBPs when the EAMS Handbook is approved.
- Each stakeholder can contribute by maintaining his specific “User Specific Workflow Indicator (aka ‘Investigation status’)“, but alerts can also be closed according to national rules.
- Synchronization of alert status between national systems, the AMS Hub and the AMS portal.
- Seamless communication with all connected users respecting the applicable anonymisation rules is in place.
- Option to direct access using defined APIs.

QUALIFICATION STATUS*

- **Connected**
 - **CY & DE**
- **In progress**
 - **FR, PL & SI**
- **Pending qualification**
 - **AT, CHE-LCH, LT & UK-NI**



HOW TO KEEP INFORMED?



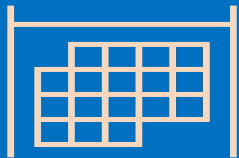
EAMS Site

<https://emvomedicines.sharepoint.com/sites/ams-public>



EAMS Newsletters

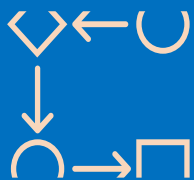
<https://emvo.microsoftcrmportals.com/amssubscription/>



EAMS Roadmap

Roadmap: <https://emvo.aha.io/shared/abda8819c1d7ebd2e86df71221208160>

Gantt charts: <https://emvo.aha.io/shared/8c2ac5a845917708f0dd2b515b759daa>



Onboarding documentation

<https://emvo-medicines.eu/new/wp-content/uploads/EAMS-How-to-join-the-EAMS-Guide-to-OBPs.pdf>

Q&A session

European Alert Management System