



**LETTER OF ANNOUNCEMENT**  
**Product Pack Verification Functionality**

Thursday, the 6<sup>th</sup> of September 2018

Dear On-boarding Partner,

EMVO would like to remind you about an important element related to your data upload in the EU Hub.

The functionality “**Product Pack Verification**” is not yet supported in some National Medicines Verification Systems (NMVS). Sending a request for Product Pack Verification to one of those systems where it isn’t supported might cause the system to fail. This applies to all environments in your transactions to the below listed NMVS.

We therefore kindly ask you not to use this functionality in the following NMVS:

- Bulgaria
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Iceland
- Ireland
- Lithuania
- Slovenia
- Sweden

EMVO will advise you when this functionality will be implemented in those NMVS and supported for your requests.

In addition, and as a general rule, it is very important to note that **the “Product Pack Verification” functionality is not meant to be misused** by verifying after the initial data upload whether all serial numbers have been uploaded in the NMVS. Making use of this transaction in that way will have important implications in terms of system efficiency and system costs. Furthermore, please allow us to remind you that as soon as the serial numbers have been received in the NMVS, the Hub sends a confirmation. Therefore, there is no need to verify all packs after the data upload.



In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

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E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**

**European Medicines Verification Organisation**

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