



**LETTER OF ANNOUNCEMENT  
EU Hub Down for Maintenance**

*Wednesday, 9<sup>th</sup> of May 2018*

Dear On-boarding Partner,

EMVO would like to inform you that the European Hub is going to be **down for maintenance** on **Tuesday the 15<sup>th</sup> of May, from 5:00 pm CET, till 10:00 pm CET**, due to new deployments.

This implies that **no connection will be allowed** during that time period to the EU Hub. A message will inform you accordingly in case you attempt to connect. All three environments are affected, which implies that your OBP Company will not be able to upload data in PRD, neither to perform any test in ITE or IQE. Therefore, the OBP should suspend all actions in the Technical On-boarding on the OBP Portal during that time period.

From Tuesday the 15<sup>th</sup> of May, at 10:00 pm CET, the EU Hub is planned to be available and operating normally.

In the event of any question or uncertainty, please do not hesitate to contact our Helpdesk:

Tel. Helpdesk: +372 611 90 44

E-Mail: [helpdesk@emvo-medicines.eu](mailto:helpdesk@emvo-medicines.eu)

**EMVO Team**  
**European Medicines Verification Organisation**

[www.emvo-medicines.eu](http://www.emvo-medicines.eu)

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