



**LETTER OF ANNOUNCEMENT
MOMENTARY UNAVAILABILITY OF THE GERMAN NATIONAL SYSTEM**

Monday, 5th of March 2018

Dear On-boarding Partner,

EMVO would like to relay an information from ACS with respect to the maintenance of the German National System.

Due to infrastructural changes, a maintenance window is required.

Please note that the migration on the integration and production environment will be started on **the 6th of March at 4:00 pm CET**. During the process, both IQE and PRD environments of the ACS MAH system will not be available for a **duration of 8 hours**. This means that transactions against the German National System will not be successfully performed during this period, in IQE and PRD.

After the 8 hours of maintenance, the appropriate environments will be available as normal.

For queries or suggestions, ACS offers you to contact their support team at the following address:

support@pharmaprotect.de

In the event of any other question or uncertainty the EMVO Helpdesk remains at your disposal.

Tel. Helpdesk: +372 611 90 44

E-Mail: helpdesk@emvo-medicines.eu

EMVO Team
European Medicines Verification Organisation
www.emvo-medicines.eu

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