LETTER OF ANNOUNCEMENT
MOMENTARY UNAVAILABILITY OF THE GERMAN NATIONAL SYSTEM

Monday, 5th of March 2018

Dear On-boarding Partner,

EMVO would like to relay an information from ACS with respect to the maintenance of the German National System.

Due to infrastructural changes, a maintenance window is required.

Please note that the migration on the integration and production environment will be started on the 6th of March at 4:00 pm CET. During the process, both IQE and PRD environments of the ACS MAH system will not be available for a duration of 8 hours. This means that transactions against the German National System will not be successfully performed during this period, in IQE and PRD.

After the 8 hours of maintenance, the appropriate environments will be available as normal.

For queries or suggestions, ACS offers you to contact their support team at the following address:

support@pharmaprotect.de

In the event of any other question or uncertainty the EMVO Helpdesk remains at your disposal.

Tel. Helpdesk: +372 611 90 44
E-Mail: helpdesk@emvo-medicines.eu

EMVO Team
European Medicines Verification Organisation
www.emvo-medicines.eu